Security Dispatch

Manage Open Calls by Dispatching Personnel in Real Time

Increase Efficiency While Tracking Dispatched Calls

Security Dispatch

MANAGE AVAILABLE STAFF AND RESPOND TO EVENTS

Manage rosters of employed staff members. Control availability of staff members for dispatch per shift. Evenly distribute calls across available staff members as they occur. Real-time monitoring of open calls, call duration, and responding staff. Generate detailed dispatch and call logs. Configure assignments, approvals, and escalations as needed for dispatched incidents.

FACILITATE RESPONSE

- Manage Available Staff for Dispatch
- Evenly Dispatch Staff Members
- Monitor open calls and call duration
- Escalate to Incident Reports

STRUCTURE AND CONTROL

- Enforce State and Federal Guidelines
- Review, Reject, and Approve Reports
- Configurable Notifications and Alerts
- Complete Audit Trail of All Activity

ANALYTICS AND REPORTING

- Create Charts and Graphs
- Schedule and Customize Reports
- Analyze Data for Trends
- Measure and Demonstrate Effectiveness

"Easily dispatch personnel to inbound calls while effectively creating a log that can be escalated to an Incident Report with the click of a button."